Land Rights - Will Technology Ever Replace the Human Touch? From the Perspective of Millennials

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SUMMARY

The root of this paper is around the value of human interaction which can be lost in the millennial's of today. We focus in on the impact of new technologies on people and improving their security of tenure. Before we get carried away with enhancing the geospatial maturity of societies, it is important that we recognise the true purpose of that enhancement. That purpose is to improve people's lives. Without wisdom and care, we run the risk of heading into the technology 'black-box' and removing people out of the equation. We ask, will technology ever replace the human touch? The obvious answer is no, it can't. To add to this question, we ask, is increasing a society's spatial maturity also increasing the inaccessibility of tenure security for those less fortunate? We take this time to have a fresh look (from the perspective of two millennials) at the technology available in the land administration and registration sector. Using literature studies, reviewing available technologies, and drawing from our own experiences, we present a well-balanced opinion on the implications of a spatially-mature society on the people within it. We expect this paper to make its readers stop and think about the impact their technology choices will have on the society they're working within.

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